





I've Been Referred to Community Care.

Now what?

			
<p>The Community Care Team will review your referral and contact you to discuss scheduling preferences</p>	<p>If unable to reach you by phone, a letter will be mailed asking you to contact the Community Care Team</p>	<p>An appointment will be scheduled for you with an in-network provider</p> <ul style="list-style-type: none"> Information about your appointment and a copy of your authorization will be mailed to you 	<p>Attend Community Care Appointment</p> <ul style="list-style-type: none"> If you reschedule your appointment with a community provider contact the Community Care office



- Keeping your contact information up to date during VA appointment check-in ensures that the Community Care Team has the correct information to contact you about your community care referral
- Do not attend a scheduled community care appointment without preauthorization



- It is important to inform the community care team if you reschedule your appointment to ensure that your authorization is updated
- It is beneficial to take a copy of your authorization to community care appointment to ensure that the provider bills for your care appropriately



- If you visit an Emergency Room or get admitted to a non-VA Hospital, you should notify the VA within 72 hours. Notification can be made by calling 1-844-72HRVHA (844-724-7842)
- If you are subject to VA copayments, they will be billed following the same process for your VA appointments

For More Information

<https://www.va.gov/communitycare/>

Fargo VA Community Care Customer Service: 1-866-517-9363

Fargo VA Beneficiary Travel Customer Service: 1-800-410-9723 x3429

Community Care Claims/Payment Customer Service: 1-877-881-7618